


A.P. McDonald
Funeral Services

DEVIZES

Family Funeral Directors - 01380 698188

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*“A.P McDonald Funeral Services go above and beyond with their compassion, professionalism, and ability to handle difficult situations with empathy and care. Ashley's clear communication, attention to detail, and willingness to go the extra mile to support our grieving family meant we were comforted during a very difficult time. - **T. Bishop***

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*Myself and my family cannot recommend Paul, Ashley and Sam highly enough. They took care of everything to very high standards. They were available to talk and support us at all times. Nothing was ever too much and they continue to support us weeks after. The friendliest team. Very professional. Literally held our hands through the saddest of times. We couldn't have done it without them. I hope I never have to organise a funeral again, but if I do, I will want them by my side. - **J. Allen***

- 1 An introduction to our services**
- 2 What to do when a death occurs**
- 3 Our services and explanation of costs**
- 4 Registering a death**
- 5 Arranging the Funeral**
- 6 Funeral Directors Services**
- 7 Our Funeral packages**
- 8 Coffin Range**
- 9 Useful contacts**

1 An introduction to our services

A funeral is a time to say goodbye and to remember the life of the person you love. Our family is here for yours at your time of need. We pride ourselves on providing a personal service on a Family to Family basis, being a Father & Son team of genuinely independent Funeral Directors, not a corporate group using a family name.

Our traditional Funeral Home is beautifully decorated and furnished and is conveniently situated at the heart of Devizes with plenty of free parking. We offer an extensive range of Bespoke Funerals from the most elaborate to the very simple, in addition to helping you choose the best option for your loved one, we have a transparent pricing structure and are able to tailor a service to suit all pockets. We include in our range a number of Inclusive Funeral Packages to provide both the options and services you require.

We make no additional charges to any of our Inclusive Funeral Packages, they clearly state what services are provided as part of each package and are designed to include everything you may need. Many Funeral Directors advertise an attractive headline price for a very limited service and then make additional charges for items you may not initially realise you would require, for example:

Out of hours call outs – it is our job to ensure we are available at all times and therefore do not differentiate our charges based on when you may need us, you have enough on your mind at this time than worrying about triggering additional charges.

Face to face consultations – whilst we accept making arrangements over the telephone is occasionally essential, these can be impersonal compared to a face to face consultation and don't always provide sufficient information to enable us to ensure you receive the exact service your loved one deserved.

Home visits – if you live within 10 miles of Devizes we are able to make arrangements with you in the comfort of your own home, sometimes it is difficult for you to travel – we understand this and will come to you.

Use of our Dedicated Chapel of Rest – many families will wish to pay their last respects at our Funeral Home which we are pleased to organise.

Funeral Cortège to start from your home – it is always our family choice as to where the Funeral Cortège starts from, often this is from the home of your loved one or that of another family member.

We are a family run service which aims to help you and your family, every step of the way, at your time of need.

Kindest regards

Ashley & Paul





2 What to do when a death occurs

Losing someone close to you can be a very difficult time in your life. A.P McDonald Funeral Services are here 24 hours a day, 7 days a week for any needs you may have.

These pages have been designed to guide you through the next steps following bereavement. Ashley & Paul are here to advise and support you through the process of making the funeral arrangements.

When your loved one passes away anticipated at home

If your loved one passes away anticipated at home, the first thing to do is contact their doctor.

The doctor will need to attend to verify the death. This must be done before contacting your chosen Funeral Directors.

The doctor who has visited your loved one will then need to complete the Medical Certificate of Cause of Death.

This will usually be completed when the doctor visits your home; however, it is normal for the doctor to complete this at the surgery where you will then need to collect it.

Once you have the Medical Certificate of Cause of Death you then need to book an appointment with the registrar in the sub-district of which the death occurred. This is where you will obtain your official Death Certificates and your 'Green Certificate'. The Green Certificate needs to be given to Ashley or Paul as soon as possible.

When your loved one passes away in hospital

If your loved one has passed away anticipated in hospital, you will need to firstly make contact with us to inform us of the death.

We as Funeral Directors are not permitted to bring your loved one into our care until we have the Green Certificate. To obtain the Green Certificate you need to collect the Medical Certificate of Cause of Death from the hospital at which the death occurred. You will then need to book an appointment with the registrar in the sub-district of which the death occurred. The death can sometimes be registered at the Hospital the same time you collect the Medical Certificate of Cause of Death. This is where you will then be given your official Death Certificate and your Green Certificate.

If your loved ones wishes were to be cremated then we will have to order the necessary Cremation forms. These normally take a few days to be completed. Once these have been completed we can book an appointment to bring your loved one straight into our care.

When your loved one passes away in a Nursing Home/Hospice, Residential Home or Care Home

If your loved one has passed away anticipated in a Nursing Home or Hospice, then the nursing staff will ask you to choose a Funeral Director. If we are your chosen Funeral Director, then the staff there will call us to inform us of your loved ones passing. We will then bring your loved one into our care. If you are not still with your loved one when we get there, then a call will be made to the next of kin to inform you of the next steps and to say that your loved one is safe and in our Chapel of Rest.

You will then need to collect the Medical Certificate of Cause of Death from the GP who was caring for your loved one. Once you have the certificate then an appointment needs to be made with the registrar in the sub-district of which the death occurred. You will then be given your official Death Certificates and the 'Green Certificate'. This certificate needs to be given to the Funeral Director as soon as possible. You can then contact us to book an appointment to start the necessary funeral arrangements.

When your loved one passes away unanticipated

If your loved one passes away unanticipated then the process of what to do next is slightly different.

The death will be referred to the HM Coroner who will have full control over paperwork and the release of your loved one into our care. Your loved one will remain at the local hospital where a post mortem may be necessary. If a post mortem is required then this will have to happen before we can bring your loved one into our care. The coroner will be in contact with you to inform you on what is to happen



3 Our services and explanation of costs

We offer a comprehensive range of services and options. We will create a bespoke funeral tailored to your needs. We will help you create a dignified funeral service that uniquely represents the personality and preferences of the person who has passed away. Ashley and Paul will guide you through from start to finish. On the day of the funeral, we will take care of the practical arrangements you have entrusted in us, in order for everything to go as smoothly as possible.

There are two main parts to the costs of arranging a funeral:

Funeral Directors Services

The costs of providing our professional services, attending to the transfer and care of the deceased, embalming (optional), the ceremonial vehicles, Funeral Director and staff, the coffin or casket of your choice and any other additional services you may require.

Disbursements and Additional Expenses

Disbursements are fees that are charged by third parties, such as the crematorium, the minister or officiant, etc.

Additional Expenses are the charges for products and services that are supplied by third parties, such as flowers, orders of service, obituary notices, etc.

The total cost of a funeral can vary greatly depending upon the services that you require and the choices you make. We will explain fully, all of the options available to you and the costs involved. We will always provide you with a detailed estimate of the total cost.

We offer a wide range of coffins, caskets, urns and ashes caskets. The cost of the coffin or casket and any other products that you choose in addition to the cost of our services are detailed fully in the accompanying brochure.

4 Registering a death

The first step is to register the death at a Registrar's Office, this must be done within five days and can only be done once the Confirmatory Medical Certificate of Cause of Death has been issued. You will need the following information:

- **Confirmatory Medical Certificate of Cause of Death.**
- **Birth Certificate.**
- **Marriage certificate (if applicable).**
- **NHS Medical Card.**
- **The deceased's full name and any previous names used.**
- **Their last address.**
- **Their occupation.**
- **The details of a surviving spouse or civil partner.**
- **Whether they were receiving any state benefits.**

If there is no post-mortem being held, the Registrar's Office will supply you with:

- **Certified Copy of Entry of Death (The Death Certificate).**
- **Certificate for Burial / Cremation (BD8) that should be Handed to the Funeral Director).**
- **Social Security Certificate (For the Local Department of Works and Pensions – DWP).**
- **Advice leaflets with additional information.**



Please note: A nominal fee will be charged for the certified copy of entry of death. Financial institutions such as Banks, Building Societies or Insurers will require official copies of this document, which you can obtain when registering.

It is usually cheaper to obtain them at this point and payment for such extra copies can be made by cash or cheque



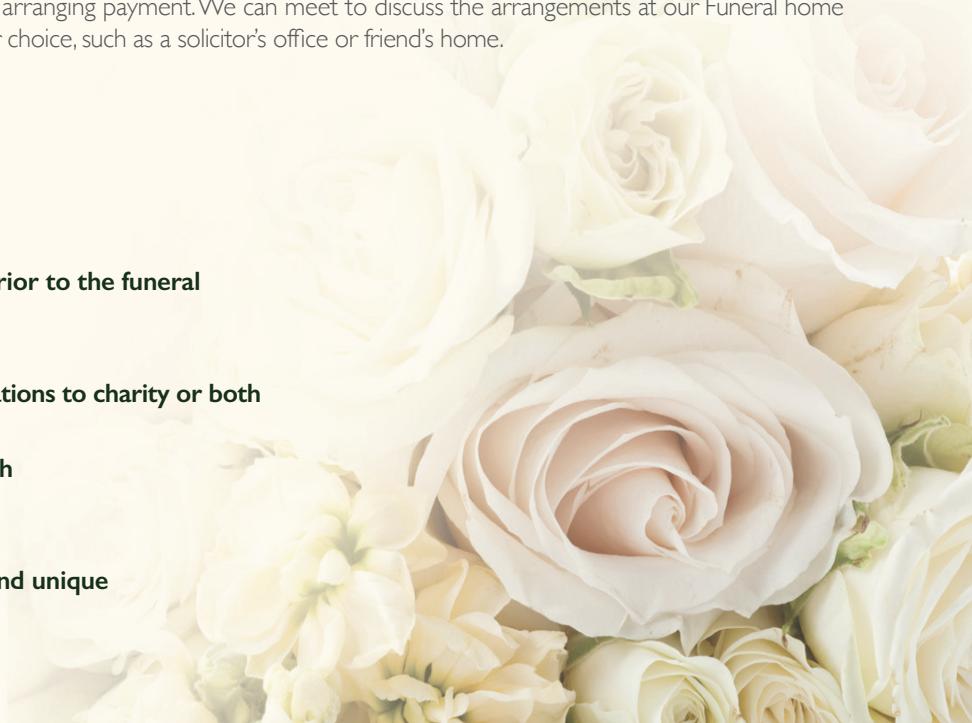
5 Arranging the Funeral

We will guide you through the details, advise you of all the options and choices available and work with you to arrange a funeral that is personal to your family. For some a simple funeral is all that is required whilst others prefer a more elaborate service.

The person making the arrangements must have the authority of the family to do so and be able to make decisions and give instructions as they will be responsible for arranging payment. We can meet to discuss the arrangements at our Funeral home in Devizes, your home or a location of your choice, such as a solicitor's office or friend's home.

Decisions you will need to consider are:

- **Burial or Cremation**
- **Coffin, casket and urn selection**
- **Dressing your loved one**
- **Where your loved one should rest prior to the funeral**
- **Where the funeral is to be held**
- **Religious or non-religious service**
- **Whether to have floral tributes, donations to charity or both**
- **Who to invite to the funeral**
- **Who should be informed of the death**
- **Newspaper notices**
- **What costs are appropriate**
- **How to make the funeral personal and unique**



Notes

6 Funeral Directors Services

Our Professional Services – £985

The personal attention of our professionally trained staff to discuss, plan and arrange the funeral service, including:

- Advice on registering the death.
- Liaising with HM Coroner (Procurator Fiscal in Scotland) as required.
- Assistance with completion of necessary statutory documentation.
- Collection of documents and delivery to the relevant authorities.
- Making all necessary arrangements for the funeral service, either a home arrangement or in our office.
- Providing help and guidance regarding the various options available.
- Providing help and guidance to personalise the funeral arrangements.
- Making arrangements with and providing confirmations to appropriate third parties.
- Assistance with composing the wording and placing of newspaper notice's and announcements.
- Assistance with ordering of the floral tributes.
- Assistance with the layout, design and ordering of orders of service and condolence stationery.
- Dealing with any enquiries regarding the funeral service.
- Receipt and care of floral tributes prior to the funeral and transporting them to the funeral service.
- Provision of a detailed written estimate of all charges relating to the funeral service.
- Provision of additional information regarding the services available from third parties.
- Attendance of our Funeral Director throughout the arrangements and the co-ordination of all aspects of the day of the funeral.
- On-going assistance and support, as required, both before and after the funeral.
- The complete use of our funeral home facilities which include Arrangement Office & Chapel of Rest and waiting area.

Transfer and Care of the Deceased – £625

We regard caring for your loved one as a privilege and this is a responsibility that we take very seriously.

We are committed to providing the highest standard of professional care of the deceased at all times, including:

- The attendance of our professional, trained staff and the provision of a removal vehicle, complete with all necessary equipment and supplies, to convey the deceased from a local address, nursing home or hospital to our premises in Devizes at any time of the day or night in a dignified and discreet manner.
- The provision of suitable mortuary facilities to properly hold and care for the deceased whilst in our care.
- To attend to basic preparation and professional care of the deceased, including dressing them in their own clothes or a suitable gown and placing them in their coffin.
- The provision of staff to assist family and friends when visiting our Chapel of Rest / Visiting Room to spend time with the deceased.

Ceremonial Vehicle and Staff – £625

On the day of the funeral:

- Provision of a modern motor hearse to convey the deceased to the place of service and then to the crematorium or cemetery. Please be advised that there may be an additional cost if we are requested to provide specific makes, models or colours of funeral vehicles which are not part of our fleet.
- Providing all the necessary staff, dressed in the appropriate livery, to attend the funeral.

Total Funeral Directors Services – £2,215





Additional Funeral Directors Services

• Limousine(s)	each £250
• Embalming	£200
• Motorcycle Hearse	Price on application
• Horse Drawn Black Hearse with a pair of horses	Price on application
• Horse Drawn White Hearse with a pair of white/grey horses	Price on application
• Dove Release	Price on application
• Reception of coffin into Church / Home (during office hours)	£695
• Reception of coffin into Church / Home (outside office hours)	£695
• Evening Prayer / Church Service and Evening Wake-Keepings (wait and return, as applicable)	Price on application
• Additional Mileage for funeral vehicles and/or for bringing the Deceased into our care	£2.50 per mile
• Saturday Funerals	Price on application
• Funeral Personnel with Limousine to attend interment of Ashes	Price on application
• Funeral Personnel to attend only, the interment of Ashes	£150
• Funeral Personnel to prepare grave (where available) and to attend only, the interment of Ashes (Cremated Remains)	£195



Flowers

Please ask to see our separate brochure and price list.

Orders of Service and Condolence Stationery

Please ask to see our separate brochure and price list.

Newspaper Notices and Acknowledgements

Please ask us for assistance and costs for placing obituary notices and acknowledgements in a local or national newspaper.

Wake Reception

Please ask us if you would like us to arrange this for you.

7 Our Funeral packages

The Simple Cremation £2,500

This is our most affordable package for our clients.

It is a strictly limited service package comprising of:

- Transfer and care of your loved one from place of death into our care
- A basic wooden coffin
- A 8.30am service at West Wiltshire crematorium
- Necessary staff and a suitable vehicle to transport your loved one directly to the crematorium
- This package INCLUDES the crematorium fee
- The Coffin will be in place in the chapel before your arrival

The Horton Package £2,780 + Disbursements

- Our professional services of advice and guidance
- The transfer and care of your loved one
- Light or dark real wood veneered coffin
- Hearse transport to the crematorium and/or church
- Pall bearers
- Full use of the Chapel of Rest at all times
- Arrangement at your home or our office at a time that suits you

*The above price doesn't include disbursements such as:
Crematorium charges, Doctors medical form, Funeral Celebrant,
Humanist or person of religious faith, Order of service booklets.*

The Direct Cremation £1,395

Please note unlike other direct cremation you have full use of our Chapel of Rest to see a loved one & the cremation is done locally at west Wiltshire crematorium.

- Transfer and care of your loved one from place of death into our care
- An eco friendly cardboard coffin
- No Service
- Ashes returned to you or scattered garden of remembrance at your request
- Necessary staff and a suitable vehicle to transport your loved one directly to the crematorium
- This package INCLUDES the crematorium fee
- Full account payment is due 48 hours prior to the funeral service

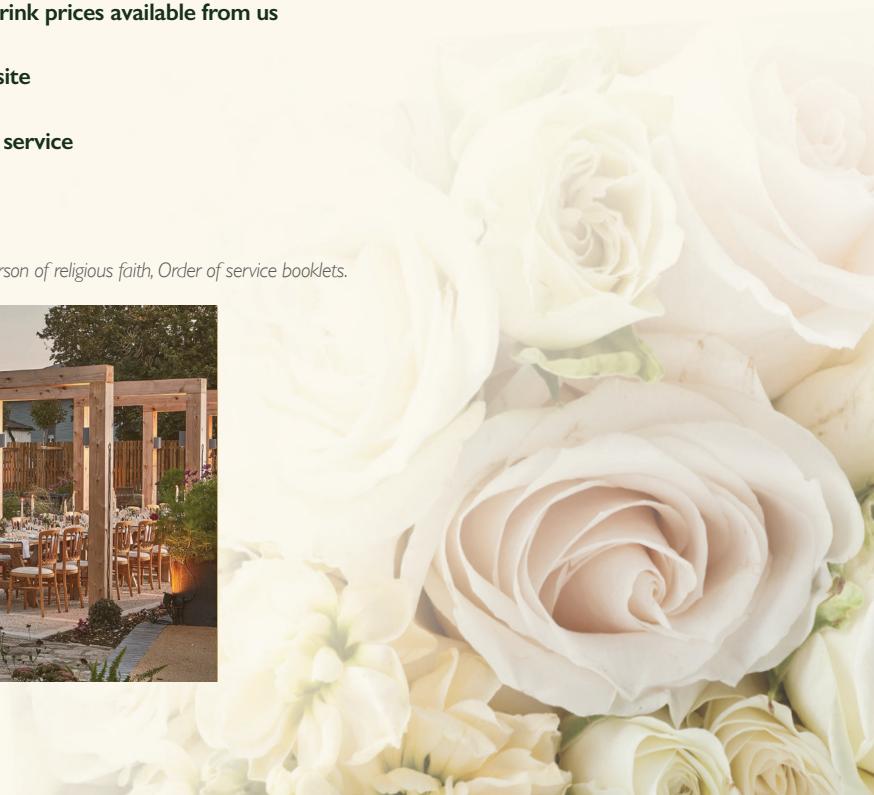


Countryside Farewell & Simple Cremation Package £3,350 including cremation costs

- Hire of The Barn from Monday-Thursday 50 seated mourners
- All of our professional services included, also the transfer and care of the deceased
- Hearse on the day to transport your loved one from our premises to the location, then to the non-attend cremation the next day
- All cremation costs and disbursements included
- A simple oak effect coffin
- The option for the wake in 'The Granary Barn' food and drink prices available from us
- On site parking with EV point if needed
- On site accommodation available, please refer to the website
- Play barn use for any children attending
- Tv screen to play visual tributes and display photos on the service
- Supporting a local working farm
- Only 8.9 miles from Devizes

The above price doesn't include disbursements such as:

Crematorium charges, Doctors medical form, Funeral Celebrant, Humanist or person of religious faith, Order of service booklets.



Types of Funeral

Traditional Burial – Cemetery, churchyard, or family plot interment.

Cremation – Most common in the UK, with service at the crematorium or elsewhere.

Direct Cremation – No attended service, ashes returned or scattered later.

Natural / Green Burial – Woodland or meadow burials, eco-friendly coffins.

Burial at Sea – Licensed at specific UK coastal locations.

Religious Funerals – Christian, Hindu, Sikh, Muslim, Jewish, etc., respecting faith traditions.

Non-Religious / Celebrant-led Funerals – Highly personal, with readings, music, tributes.

Humanist Funerals – Entirely non-religious, celebrating life and values.

Military / Service Funerals – With regimental or service honours.

Alternative Funerals – Unique or themed services (e.g. hobbies, football clubs, motorcycles).

Motorcycle Hearses & Alternative Funeral Transport

Alongside traditional hearses, we can arrange a variety of distinctive transport options to create a personal and memorable final journey. These include motorcycle hearses, either with a sidecar or tow-style for those with a passion for biking, and elegant horse-drawn carriages for a timeless and dignified procession. We can also offer vintage lorry hearses, themed to reflect a career or personal interest, and classic vehicles such as VW campervans, 4x4s, or Land Rovers. For something truly unique, options such as fire engines, buses, or other customised vehicles can also be arranged, ensuring the transport reflects the character and life of your loved one.



8 Coffin Range



The Roundway £365

A simple elm or mahogany foil effect coffin, gold or silver handles available.



The Horton £485

A oak wood veneer coffin, gold handles.



The Lyndon £650

A wood elm veneer coffin with a raised lid. Also available in Oak or Mahogany.



The Shelby £1,350

A solid oak coffin, metal handles with a raised, solid oak lid, routed panels and butt ends.

We also offer our alternative coffin range which is a popular choice for those looking for a more contemporary option, an environmentally friendly alternative to traditional coffins, or just something bespoke like in our picture coffins, which enable families to celebrate the life of a loved one in a uniquely personal and special way.

Natural Range



The Seagrass £825



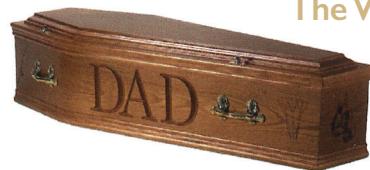
The Willow £925



The Bamboo £825



The Picture Coffin £835



The Windsor £1,195



The Abbotts £795

A Pine wood coffin with wooden handles

We also offer our alternative coffin range which is a popular choice for those looking for a more contemporary option, an environmentally friendly alternative to traditional coffins, or just something bespoke like in our picture coffins, which enable families to celebrate the life of a loved one in a uniquely personal and special way.

9 Useful contacts

Crematorium Addresses

West Wiltshire Crematorium

Haycombe Crematorium

Kingsdown Crematorium

Devizes Road, Semington BA14 6HL

Whiteway Road, Bath BA22 RQ

Kingsdown Lane, Swindon SN25 6SG

Tel: 01380 871101

Tel: 01225 396020

Tel: 01793 822259

Wiltshire Registrar Service

Trowbridge

Devizes

County Hall, Bythesea Road BA14 8JN

Community Hub and Library, Sheep Street SN10 1DL

Tel: 0300 003 4569

Swindon Registrar Service

Swindon Register Office

Civic Offices, Euclid Street SN1 2JH

Tel: 01793 522738

Avon Registrar Service

RUH on Site

Bath and Wessex House B21, Coombe Park BA1 3NG

Tel: 0300 555 0255

Hospital Contact Numbers

Royal United Hospital Bath, Patient Liaison

Tel: 01225 825656

Great Western Hospital Swindon, Patient Liaison

Tel: 01793 604031

Chippenham Community Hospital

Tel: 01249 447100

Salisbury District Hospital, Patient Liaison

Tel: 0800 374208

Bristol Royal Infirmary, Patient Liaison

Tel: 0117 3421050

Payment of the Funeral Account

We respectfully draw your attention to our payment policy.

We require, in advance of the funeral taking place:

- **Full payment of Disbursements and Additional Expenses plus**
- **50% of the total cost of the Funeral Directors Services**

Ashley or Paul will advise you of the amount of the payment required in advance of the funeral. You may, if you wish, choose to pay the full funeral account in advance. There is no need to wait for probate. If sufficient funds are available, settlement can usually be made directly from the deceased's bank account without having to wait for probate.

Please inform us if you intend to claim assistance for funeral expenses from the Social Fund (DWP). These payments are a contribution towards the costs and will not cover the entire cost of the funeral so there will be a balance to be paid by you. The rules for eligibility are complex and we suggest that you speak with your arranger or with your local DWP office for advice. In the event of an unsuccessful claim, payment of the full amount of the funeral account will be your responsibility.

We accept payment by Cash, Cheque or Internet Banking by BACS.

A.P. McDonald Funeral Services holds an average 5.0 rating from 91 reviews* on Funeral Guide, with consistent praise for our compassionate, professional, and personal service.



Google reviews echo this, highlighting our reliability, attention to detail, and supportive approach. A.P. McDonald Funeral Services holds an average 5.0 rating from 78 Google reviews*.

*Reviews taken at time of print (August 2025)

Extra Services

Memorial Masonry Consultants

Ashes into Art

Keepsakes

Interment of Ashes process





Paul McDonald



Ashley McDonald



Sam McDonald

A.P McDonald Funeral Services

**A.P McDonald Funeral Service Ltd
28 Maryport St, Devizes SN10 1AG**

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🌐 www.apmcdonaldfunerals.com

